

BRIGHTON & HOVE CITY COUNCIL

OLDER PEOPLE'S COUNCIL

10.15am 18 NOVEMBER 2014

ROOM 126, KING'S HOUSE

MINUTES

Present: Mike Bojczuk (Chair), Colin Vincent, Jack Hazelgrove, Val Brown and Councillor Geoffrey Bowden

Co-opted Members: Penny Morley and Sue Howley

PART ONE

41 PROCEDURAL BUSINESS

41.1 The Chair welcomed everyone. Apologies were received from Marion Couldery, Janet Wakeling, Francis Tonks, John Eyles and Jess Sumner (on behalf of Age UK).

42 MINUTES

42.1 The minutes were agreed with minor amendments.

42.2 Matters arising:-

Item 33 – leading on from the discussion about Victim Support and the reports in the press about police not recording crimes, the OPC agreed to raise this with the Police and Crime Commissioner. Councillor Bowden said that he would also raise it with Inspector Nev Kemp.

Item 34 - Colin had had contact from two university students, one of whom had wanted to shadow the OPC, and one who wanted to make connections with people with Parkinson's disease. The first person has since made alternative arrangements, and it has not been possible to contact the second person.

Item 36 – Please could Penny circulate minutes from now on.

Item 37.9 – the Chair's letter had now been published in the Argus.

43 BECKY GAYLER, CLINICAL INFORMATICS PROJECT MANAGER, B&H CCG

43.1 Becky Gayler, Clinical Informatics Project Manager, B&H CCG spoke to the OPC about Information Sharing in the NHS, including the current situation and future proposals.

It is a way for medical information to be shared with medical professionals and for people to access their own GP records.

It is a nationally agreed policy with the CCG carrying out local consultation with patients and members of the public to listen to and address their concerns.

- 43.2 Good patient information is needed to help support patients and health professionals to make good decisions about the care that is given to individuals. You need the right information to make the most appropriate decisions for each person.

Sharing medical information with other medical professionals will also help with people with communication problems, memory issues or learning disabilities who may otherwise struggle to pass on all of the necessary medical information. This will help to reduce inequalities.

- 43.3 Good information sharing can make a positive difference in a wide range of ways, for example if information is known about someone's End of Life care wishes, this can be shared with the appropriate health professionals. Care can be joined up and the patient doesn't have to repeat their wishes.
- 43.4 The CCG's intention is for all practices to offer online access to their summary GP record by April 2015. This includes information on allergies, prescription medication and any known adverse reactions to medication. Currently 90% of Brighton & Hove residents have a Summary Care Record. The hospital pharmacy has access to these records already so that it can continue a prescription medication if needed.
- 43.5 Good information should be patient centred, with one record per patient, with IT systems that can link up. It should be shared securely with the patient's permission. There can be a risk with sharing information, and the patient has the choice whether to opt in or out of sharing information. There is an additional layer of security within the NHS, where everything is electronically audited and has to be accessed by a PIN number.

The NHS is aware that not everyone will want to access their medical information online; this is an additional way of accessing information rather than a replacement for another way.

- 43.6 Ms Gayler explained that current medical records are anonymised in order to centralise medical data and plan for future need. This programme is called 'Care.data' and is run by the Health and Social Care Information Centre. Personal information is stripped away from a record before this information is shared with other agencies. There have been a number of concerns over the way in which this is managed, and whether the information is anonymous enough.

Ms Gayler said that care.data extracts from GP practices are not currently happening in Brighton & Hove, although pilots are happening elsewhere in the country. Patients can already opt out of sharing their own records with care.data.

- 43.7 Ms Gayler said that as well as planning future health provision etc, it was important to share medical records in order to support both emergency and planned care. There are different opt – in arrangements in each case.

- 43.8 Locally, people will be able to view their summary records online by April 2015. You can opt out of having a Summary Care Record. Some GP practices may also choose to make test results available online. Access will be via a secure online system.

Nine practices offer electronic prescription services, which means that a prescription is sent to a nominated pharmacy, whether in or out of the city, for example some commuters are choosing to have prescriptions sent to Victoria Station.

There will also be electronic discharge letters sent between the hospital and GP practices, speeding up the process.

OPC members asked whether carers would be able to access records? Ms Gayler said that each practice would have to make their own policies, following national guidelines.

- 43.9 The next stage will be for detailed records to be shared. Sussex Community Trust is implementing a system to share detailed information with the staff who treat you. It is important for patients to be aware that the **whole medical record** will be shared, though patients can ask for any details to be privacy- marked.

There is also an ambition for a personal health record combining records from the different health care providers in one central place.

Digitally excluded people will be helped by care co-ordinators, who will be introduced through the Better Care Fund.

- 43.10 Ms Gayler said that she would circulate the NHS Care Records Guarantee booklet to committee members. It applies to all contractors and directly employed staff.
- 43.11 Ms Gayler said that the patient had several roles in the process; they had to make a choice on various aspects of record sharing. There were several stages where you could opt in or out of the process.
- 43.12 There is going to be a pilot to add more vital health information to a summary care record – this is being piloted at two local practices.
- 43.13 The Chair thanked Ms Gayler for her presentation and the information shared.

44 SAMMY RAEBURN, CARER'S CENTRE

- 44.1 Sammy Raeburn, Development Worker from the Carer's Centre, Brighton and Hove, spoke to the OPC about the work that the centre does.
- 44.2 A carer is defined as anyone providing a significant amount of support to a family member or friend, as long as the care is unpaid. 1 in 10 people across the UK are carers; this has risen by approximately a million people since the last census.

Locally, 24.000 self-identified as carers in the last census. This isn't the final total though, as many people might not consider themselves as carers. The Carers Centre would encourage everyone to take up support that is on offer for carers, as the impact of caring can creep up without anyone noticing and have a significant impact on the carer's life.

- 44.3 The Carer's Centre works with young carers (8-25 years old) as well as adult carers, with different support groups for each. They work with the carer to provide what the carer wants in terms of support, its not about taking over the person's life but supporting them. Young carers are offered days out, or chances to be children again rather than carers. Adult carers are offered one to one support and a variety of different support meetings, activities and groups.

A large proportion of the carers are older carers, caring for older family members or friends. The Centre works closely with groups including Age UK, Alzheimers and Macmillan. They also run an end of life project to support carers, as well as support for bereaved carers.

The Carer's Centre does not have any of its own respite available for carers but can signpost people to services locally. It also signposts people to other advice services including money advice or CAB where appropriate.

- 44.4 Harry said that he chairs a charity which owns some 6-people vehicles, and has volunteer drivers. He would be happy to help the Carer's Centre.
- 44.5 The Chair thanked Ms Raeburn for coming in.

45 ENERGY SAVING UPDATE - COLIN VINCENT

- 45.1 Colin updated the committee on the Energy Saving work.

Locally a not for profit company BHESCO were running the 'Big Energy Saving Network'. They have contacted the OPC offering to host a meeting on energy saving, fund the venue, publicity and refreshment costs. They would like the event to be in January 2015 for maximum effect.

- 45.2 OPC members agreed that this was something that they would like to take part in, and agreed that Mike and Harry would meet with BHESCO in the first instance to discuss what ought to happen.

46 SECRETARY'S UPDATE

- 46.1 Penny had a number of items to update the committee members on;
- There had been no reply to the affordable housing email sent to the Leadership
 - The Leadership office had postponed their scheduled meeting – it would now be in January 2015

- The Lifelines meeting at Patching Lodge was successful – 5 OPC members had attended and spoken to a lot of people
- Penny has shared the information from the Community Resilience Event with OPC members; this will be mainly led through Local Area Teams
- Penny will circulate Age-Friendly City minutes from now on. There is a meeting on Friday to look at timetabling future work
- There is a free Aging Well:Falls online course
- Penny and Colin went to a GMC consultation around doctors who don't fulfil their duties. Healthwatch were also there.
- There is a citizen drop in on democracy at the Brighthelm on 24 November
- There is a Health and Wellbeing Board partnership event on 27 November – if members want to go they need to RSVP
- A design student wants to talk about medicine design- Penny will pass Jack's details on to the student.
- There is a consultation on the amended City Plan. Penny will write on behalf of the OPC with concerns about the lack of reference to older people in the plan.
- The Xmas lunch has been booked at Bali Brasserie – please RSVP if you haven't already done so

47 MEMBERS' UPDATE

- 47.1 Jack – yesterday Jack and Sue went to the National Pensioners' Convention meeting- it was very lively and had a decent number of attendees. What is their secret to getting members of the public involved? OPC members agreed that this ought to be a discussion at a future meeting. **Action Needed**

Members also discussed having a hustings meeting next March/ April in Brighton Town Hall – **agreed to ask Scrutiny Team**

- 47.2 Sue –the November 'Pensioner' magazine has been distributed. She also went to a Pensioner Actioner meeting where Healthwatch was discussed. Also many of the same meetings as Penny.
- 47.3 Colin- went to many of the same meetings as Penny. Also attended Transport Partnership (part of Brighton and Hove Connected) – which included a discussion on park and ride. He suggested that university car parks could be temporary park and ride stations; the universities were not in agreement with this. It was also a shame that no one from the rail companies was available. The OPC website ought to contain a link to the Local Transport Plan – **action needed.**
- 47.4 Mike – went to a South East England forum on IT/ technology assistance for older people. This covered telecare amongst other subjects.

The People's Health Trust (part of Healthcare Lottery Funding) is open for funding bids, with a deadline of 24 December 2014.

Unique visitors to the OPC website- numbers are rising. In October there were 382 unique visits.

The phonenumber rota was updated – Mike to do December; Jack – January; Colin – February; Francis- March and Harry- April.

- 47.5 Francis (via Penny) – attended a number of the meetings already discussed above
- 47.6 Harry- will be attending the Age UK AGM this afternoon. He understood that Francis has resigned as a trustee of Age UK
- 47.7 Geoffrey – is struggling through the budget process, it's a very tough time and everything is being carefully looked at. He is being lobbied by a wide range of people and organisations.
- 47.8 Val –nothing to add that hadn't already been said. She would like to get involved with Latest TV somehow.

48 OPC WORK PROGRAMME

- 48.1 The December work programme- James Hengeveld and Brian Doughty to talk about the proposed budget. Last year's budget figures need to be available for comparison –
Action needed
- 48.2 January 2015 is the public budget meeting.

February 2015 – the meeting will look at fees and charges – again last year's figures are needed to provide comparison.

March 2015 – Philip Letchfield will talk about the Better Care Fund and Adult Social Care monitoring.

49 ANY OTHER BUSINESS

- 49.1 Colin attended the Senior Housing Action Group meeting- there is still a long overdue Housing Policy report. Colin talked to Sheltered Housing staff and at the Action Group meeting, officers spoke about housing stock and related issues. Some existing sheltered stock cannot be adapted so the question is what happens with those properties?

Colin – will also ask Sheltered Housing to distribute OPC forms around sheltered housing properties.

The meeting concluded at 1pm

Signed

Chair

Dated this

day of

